



Volunteer Role Description

Role: Hospital Activity Volunteer

Location: Various, across the UK (would be regionally matched with wish location)

Hours: Dependent on needs of charity (day/evening and weekends maybe required)

Length of commitment: Due to the nature of the role we would ask for a minimum of one year commitment but volunteers would only be required on an ad-hoc basis.

Volunteer Manager: Sarah Osborne

About volunteering with Rays of Sunshine

We brighten the lives of seriously ill young people by granting wishes and providing ongoing support in hospital and within the community, but we couldn't do it without our amazing volunteers.

It's more than volunteering with us, it's making magic happen. By joining us, you'll play a crucial role in turning the dreams of seriously ill children into reality. In whatever role you take on - from helping with fundraising, events, or wishes, you'll help create memories that last a lifetime for seriously ill children and for you too.

Purpose of role

The Hospital Activity Volunteer at Rays of Sunshine will play a crucial role in bringing joy and comfort to children undergoing medical treatment. By organising and facilitating engaging activities, the volunteer will help create a positive and uplifting environment for young patients and their families.

Key Responsibilities:

- Plan and conduct a variety of activities, such as arts and crafts, games, and storytelling sessions, tailored to the interests and abilities of the children.
- Collaborate with hospital staff to ensure activities are safe and appropriate for the medical setting.
- Assist in setting up and cleaning up activity areas before and after sessions.
- Maintain a positive and encouraging atmosphere, fostering a sense of normalcy and fun for the children.
- Report any concerns or feedback to Sarah Osborne, Head of Wishes, to continuously improve the volunteer program.

What skills do I need to have?

- Friendly, you'll be an ambassador of Rays of Sunshine whilst volunteering with us
- Experience of working with children and young people (not essential but preferred)
- Be comfortable interacting with others (especially children and young people) to create a relaxed and positive experience for the wish child and their family
- Creativity and the ability to adapt activities to suit different age groups and abilities.



- Ability to problem solve and manage unexpected situations/last minute requests with a calm and professional manner
- Caring and empathic
- Ability to work collaboratively with hospital staff and other volunteers.

Why volunteer with us?

- Make a real difference: Witness the impact of your support firsthand as you spread joy and raise awareness.
- Join a supportive community: Be part of a friendly and passionate team, connecting with people who are driven to make more wishes happen.
- Gain experience and a great way to see firsthand the impact of a wish
- Meet new people from different backgrounds and networking opportunities with like-minded people and organisations

What training and support will I receive?

- Learn about the work of Rays of Sunshine and the types of wishes you may be supporting
- The impact of a wish and overview of the day in the life of a wish granter
- All Rays of Sunshine staff and wish volunteers must complete the charity's Safeguarding Children training (mandatory)
- Only trained Rays of Sunshine team members and volunteers with a current DBS check can work with wish children (mandatory)
- Health and Safety Training (mandatory)
- The opportunity to shadow an experienced member of the Wish team to see a wish in progress.

Rays of Sunshine Values

Our values are at the heart of everything we do and help guide us in our mission to grant more magical wishes for seriously ill children.

- Kindness - We are kind to ourselves and others in everything we do.
- Joy - We work with fun, passion, and a sprinkle of magic
- Empowerment - We work to build confidence and nurture potential.
- Connection - We build strong connections with everyone in our wish community
- Integrity - We are honest and trusted to do the right thing.

Rays of Sunshine is committed to being an equal opportunities organisation; to promoting equal opportunities and preventing discrimination. Rays of Sunshine is also committed to safeguarding and promoting the welfare of all service users, volunteers and staff and expects all volunteers and staff to share this commitment.

To register your interest please complete our volunteer form. If you have any questions regarding the role please email:

Sarah Osborne
Wish Manager

sarahosborne@raysofsunshine.org.uk